IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Ravindra K. Shetty et al.

Title: SYSTEM AND METHOD FOR BUSINESS GOAL-OPTIMIZATION WHEN CUSTOMER

DEMAND CANNOT BE SATISFIED

Docket No.: H0002099.33506 Serial No.: 09/893.091

Due Date: December 10, 2007 Filed: June 27, 2001 Peter H. Choi

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MS Appeal Brief

Commissioner for Patents

P.O. Box 1450

Examiner:

Alexandria, VA 22313-1450

We are transmitting herewith the following attached items (as indicated with an "X"):

A return postcard.

An Appellant's Reply Brief (5 Pages).

If not provided for in a separate paper filed herewith, Please consider this a PETITION FOR EXTENSION OF TIME for sufficient number of months to enter these papers and please charge any additional fees or credit overpayment to Deposit Account No. 19-0743.

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(GENERAL)